



Sub: Minutes of the performance review meeting on field support provided by C-DOT to BSNL Telecom Circles as per MoU 2013-14

1.0 A meeting was held with the representatives of C-DOT on 13.01.2014 at O/o CGM, NCNGN, New Delhi to review the field support provided to BSNL C-DOT exchanges for the period April-2013 to September-2013 in accordance with the C-DOT MoU signed for FY 2013-14. The list of participants is enclosed at Annexure-I.

2.0 Status of monthly performance report:

2.1 Zone wise status of monthly field support certificates received from Telecom Circles in respect of field support extended by C-DOT to BSNL C-DOT Exchanges is summarized below:

A. North zone:

Month	HR	UTTR	UP (E)	UP (W)	Jammu & Kashmir	Rajasthan	Himachal Pradesh	Punjab
Apr-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory
May-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory
Jun-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory
Jul-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory
Aug-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory
Sep-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Partial Satisfactory

B. South Zone:

Month	Kerala	Karnataka	Chennai TD	AP	Tamilnadu
Apr-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
May-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jun-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jul-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Aug-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Sep-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory

C. East Zone:

Month	A&N	West Bengal	Orissa	Bihar	Jharkhand	Assam	NE-I	NE-II
Apr-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
May-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jun-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jul-13	Satisfactory	Satisfactory	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Aug-13	Satisfactory	Satisfactory	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Sep-13	Satisfactory	Satisfactory	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory	Satisfactory

D. West Zone:

Month	Madhya Pradesh	Maharashtra	Gujarat	Chattisgarh
Apr-13	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory
May-13	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jun-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory
Jul-13	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory
Aug-13	Partial Satisfactory	Satisfactory	Satisfactory	Satisfactory
Sep-13	Satisfactory	Satisfactory	Satisfactory	Satisfactory

2.2 Certification status report of 1st Quarter (April-June 2013):-

2.2.1 All the Telecom Circles have submitted the satisfactory support certificate for the 1st quarter period from April-2013 to June-2013, except for Madhya Pradesh and Punjab Telecom Circle who have submitted partial satisfactory certificate.

2.2.2 **Madhya Pradesh Telecom Circle:** - MP Telecom Circle informed that the field support provided by C-DOT is satisfactory in all SSAs except for Chhattarpur SSA. C-DOT MBM Exchange, Chhattarpur SSA has complained that the ISDN voice call problem was reported to C-DOT on 01.04.2013, which is attended after an inordinate delay. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

2.2.3 **Punjab Telecom Circle:** - Punjab Telecom Circle informed that the field support provided by C-DOT Organization is satisfactory in all SSAs except for Patiala SSA. C-DOT Urban Estate, Phase-2, Patiala SSA has complained that the problem of SRF_COUTNER_OVERFLOW in some of the BM's was reported to C-DOT on 05.04.2013, but the problem has not been rectified by C-DOT till date. C-DOT informed that site visit has been planned and the problem will be resolved by the end of January 2014. **After detail discussion on the issue, CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT for the inordinate delay. C-DOT agreed for the same.**

2.3 Certification status report of 2nd Quarter (July-September 2013):-

2.3.1 All the Telecom Circles have submitted the satisfactory support Certificate for the 2nd quarter period July-2013 to September-2013 of FY 2013-14, except for Punjab Circle, Orissa Circle and Madhya Pradesh Telecom Circle who have submitted the partial satisfactory certificate.

2.3.2 **Punjab Telecom Circle:-** Punjab Telecom Circle informed that the services provided by C-DOT is satisfactory in all SSAs except for Patiala SSA. C-DOT Exchange, Mandi Govindgarh, Patiala SSA has complained that the problem of on-call diversion CDR (No CDRs generated for diverted calls) was reported to C-DOT on 06.09.2013 which is attended by the C-DOT after an inordinate delay. C-DOT apprised that there was no problem in generation of CDR, however exchange was finding difficulty in procedure for viewing it. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

2.3.3 **Orissa Telecom Circle:-** Orissa Telecom Circle has submitted that the services provided by C-DOT organization is satisfactory in all SSAs except for Berhampur, Bhubaneshwar and Sambalpur SSAs.

1. **Berhampur SSA:-** Following problems reported by Berhampur SSA are attended by C-DOT after an inordinate delay.

i. **C-DOT MBM Paralakhemundi:-** (Critical alarm of CM on ADP) Copy-0 of Space Switch Control Unit (SSCU) (Frame No.-5 in CM) became faulty as the input connector to PSU card burnt in C-DOT MBM Paralakhemundi under Berhampur SSA. Now only Copy-1 of SSCU frame is working and CM alarm on ADP is glowing red. The problem was reported to C-DOT on 10.09.2013 through C-DOT helpline portal which has been attended by the C-DOT team after an inordinate delay. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

ii. **C-DOT MBM Chatrapur:-** Clock-1 of C-DOT MBM Chatrapur becoming suspect in every 2 to 3 days, fault is untraceable. The IOPs are also not remaining duplex always. The problem was reported to C-DOT on 05.09.2013, which is attended by the C-DOT team after an inordinate delay. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

2. **Bhubaneshwar SSA:-** C-DOT MBM Nimapara, Bhubaneshwar SSA informed that the Special service routes are not possible to create and modify in C-DOT MBM Exchange. The problem was reported to C-DOT on 24.08.2013 through C-DOT helpline portal, which is attended by the C-DOT team after an inordinate delay. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage**

of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.

3. **Sambalpur SSA:-** C-DOT MBM Sambalpur SSA complained that the problem of Load pass occurs in one RBM (BM-30) of Sambalpur MBM for 5 to 6 times in 24 hours giving reason Non-Reconfig-hw was reported to C-DOT on 09.09.2013 through C-DOT helpline portal, but till date the issue has not been resolved by C-DOT. C-DOT informed that a visit has been planned and the issue will be resolved at the end of January-2014. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

- 2.3.4 **Madhya Pradesh Telecom Circle:** - MP Telecom Circle reported that field support provided by C-DOT is satisfactory in all SSAs except Hoshangabad SSA. C-DOT MBM Itarsi, Hoshangabad SSA complained that problem of CMS-3 and CMS-4 are not getting in-service was reported to C-DOT on 12.07.2013, which has been attended by the C-DOT team after an inordinate delay. **After detailed discussion CGM, NCNGN decided that a maximum liquidated damage of Rs. 1 Lakh may be imposed on C-DOT against this problem. C-DOT agreed for the same.**

- 2.3.5 Sr. GM, NCNGN apprised that many Telecom Circles have complained that service of C-DOT helpline is not upto the mark and the control room numbers are normally found busy. During meeting, C-DOT was asked to improve its control room facility.

GM (Systems), C-DOT assured to look into the matter and improve the helpline facility.

- 2.3.6 C-DOT informed that, in case any Exchange is finding any difficulty in reaching the control room numbers, they may book their complaint through fax, e-mail or can book a docket online through C-DOT helpline web portal (www.cdohelpline.ernet.in).
- 2.3.7 Sr. GM, NCNGN emphasized that need is being felt by the Circles to get the faults attended within 24 hour in case of emergency/critical situations. Though Critical problems are rare in nature, but C-DOT is requested to work out a roadmap for attending the emergency situation in any Circle.

3.0 C-DOT card repair related issues:-

- 3.1 During meeting, Sr. GM, NCNGN highlighted the difficulty faced by BSNL Telecom Circles with regard to repair of faulty C-DOT cards especially Control cards and AN-RAX cards. It was apprised to the meeting that the Circles are facing difficulty in repair of C-DOT cards from authorized vendors due to component obsolescence problem. C-DOT was requested to evolve some mechanism so that Card inventory can be maintained from the existing Exchanges by the Circles.

- 3.2 In this regard, GM (Systems), C-DOT submitted the following points:-

1. C-DOT informed that the main reason for high Card failure is due to improper or no line protection in the Exchanges. In this regards, Circles may be requested to instruct their field units to ensure full line protection at line side to minimize card failure rate.

2. Circles may be advised to reconfigure their 256P AN-RAX as Master Alone (Single Frame) 128P AN-RAX. This configuration will provide a maximum of 128 Subs. After conversion, only Master Frame will remain in use & Slave frame gets spare along with all its cards (SPC, ARI, LCC, CCM, PSU-1). In this regard, C-DOT was requested to provide the procedure for implementing the same, so that the same may be circulated to the Circles by end of January 2014.
 3. C-DOT has designed a low cost version of ARC card which will create any component obsolescence issue. This card is under field trial. C-DOT was advised to convey the detail after field trial.
- 3.3 C-DOT was also requested to explore the possibility of creating a centralized card repair arrangement for Circles of North and West Zone at C-DOT Mehrauli, in line with the repair facility available at C-DOT Bangalore which is already providing some repair support to South and East zone Circles. C-DOT informed that as of now C-DOT card repair Centre at Bangalore is repairing special control cards and AN-RAX Cards which is on limited basis. But, they will examine the request of NCNGN Circle and will intimate the decision accordingly.

4.0 Payment issue:-

- 4.1 Sr. GM, NCNGN informed C-DOT that bills of first 2 quarter period of FY 2013-14 have been received and will be processed as per the decision taken in the meeting & payment will be released after fund allocation from BSNL C.O. All provisions have already been made.

5.0 Review of monthly performance report of C-DOT:

- 5.1 Circle wise detail of field support extended by C-DOT in accordance with terms and conditions of MoU during the period April-2013 to June-2013 is tabulated below:

S.N.	Telecom Circle	C1	C2	C3	C4	C5	C6	C7
1	A & N	8	0	0	0	0	0	0
2	Andhra Pradesh	22	6	1	0	0	0	2
3	Assam	13	1	0	0	0	0	0
4	Bihar	8	0	0	0	0	0	0
5	Chhattisgarh	12	0	0	0	0	0	0
6	Gujarat	72	3	0	0	0	0	0
7	Haryana	125	2	0	0	0	0	1
8	Himachal Pradesh	47	1	0	0	0	0	0
9	J & K	26	1	0	0	0	0	0
10	Jharkhand	0	0	0	0	0	0	0
11	Karnataka	22	16	0	0	0	0	5
12	Kerala	1	2	0	0	0	0	1
13	Madhya Pradesh	147	4	0	0	0	0	1

14	Maharashtra	32	3	1	0	0	0	2
15	NE-I (Shillong)	0	1	0	0	0	0	0
16	NE-II (Dimapur)	4	0	0	0	0	0	0
17	Orissa	15	2	0	0	0	0	2
18	Punjab	104	4	0	0	0	0	3
19	Rajasthan	126	0	2	0	0	0	0
20	Tamil Nadu	12	5	1	0	0	0	2
21	UP - East	111	1	0	0	0	0	0
22	UP - West	73	4	0	0	0	0	1
23	Uttaranchal	28	1	0	0	0	0	0
24	West Bengal	8	15	1	0	0	0	0
	Total	1016	72	6	0	0	0	20

C1	Problems Solved (Telephonically/ In-writing)	1016
C2	Site Visit	72
C3	Exchange Data Correction	6
C4	Engineering Change Note (ECN) Implementation	0
C5	Software Retrofits	0
C6	Deliverable Media Preparation (Cartridges/ EPROMs)	0
C7	Critical Field Problems	20

5.2 Following critical field problems of Telecom Circles attended by C-DOT during the 1st quarter period (Apr-Jun 2013) were reviewed by the meeting:

- i. CM-XL instability after adding new BM problem at Aligarh (UP-W)- Solved after visit.
- ii. CM-XL Instability & Noise problem at Afzalpur (Karnataka)- Solved after visit.
- iii. CM-XL Instability & Noise problem at Sultanpur Bathery (Kerala)- Solved after visit.
- iv. MAX-XL general noise in both SS planes at Seoni (MP)-Solved after visit.
- v. Analysis for CCS#7 Problem at Nilokheri (Haryana) –Solved after visit.
- vi. CCS#7 Problem at Barnala I (Punjab)-Solved after visit.
- vii. CM-XL/CM-L/AM Problem at Barnala II (Punjab)- Solved after visit
- viii. CCS#7 Problem & Data Inconsistency/ED Corruption at Indiranagar(Karnataka)- Solved.
- ix. VU Interface Problem & Cross talk & One Way Speech at Kadappa (AP)- Solved
- x. CM XL Noise Problem & Crosstalk at Kolhapur(Maharashtra)- Solved
- xi. Instability of System at Narnakkal (TN)- Solved
- xii. Misc. Activity & Data Creation at Perundurai (TN)
- xiii. ECN Activity and Crosstalk at Chittoor (AP)
- xiv. CM-XL/CM-L/AM Problem at Bagewadi, Karnataka- Solved
- xv. CM-XL/CM-L/AM Problem at Malur (Karnataka)-Solved.

5.3 Circle wise detail of field support extended by C-DOT in accordance with terms and conditions of MoU during the period July-2013 to September-2013 is tabulated below:-

S.N.	Telecom Circle	C1	C2	C3	C4	C5	C6	C7
1	A & N	10	0	0	0	0	0	0
2	Andhra Pradesh	228	5	3	0	0	0	2
3	Assam	2	0	0	0	0	0	0
4	Bihar	33	0	0	0	0	0	0
5	Chhattisgarh	34	0	0	0	0	0	0
6	Gujarat	49	0	1	0	0	0	0
7	Haryana	107	0	0	0	0	0	0
8	Himachal Pradesh	42	0	1	0	0	0	0
9	J & K	14	0	0	0	0	0	0
10	Jharkhand	6	0	0	0	0	0	0
11	Karnataka	186	13	2	0	0	0	8
12	Kerala	25	2	0	0	0	0	1
13	Madhya Pradesh	158	1	0	0	0	0	0
14	Maharashtra	148	1	1	0	0	0	0
15	NE-I (Shillong)	11	0	0	0	0	0	0
16	NE-II (Dimapur)	4	0	0	0	0	0	0
17	Orissa	18	0	0	0	0	0	0
18	Punjab	120	0	0	0	0	0	0
19	Rajasthan	120	0	0	0	0	0	0
20	Tamil Nadu	102	22	4	0	0	0	7
21	UP - East	162	0	1	0	0	0	0
22	UP - West	81	0	0	0	0	0	0
23	Uttaranchal	22	3	0	0	0	0	0
24	West Bengal	5	0	0	0	0	0	0
	Total	1687	47	13	0	0	0	18

C1	Problems Solved (Telephonically/ In-writing)	1687
C2	Site Visit	47
C3	Exchange Data Correction	13
C4	Engineering Change Note (ECN) Implementation	0
C5	Software Retrofits	0
C6	Deliverable Media Preparation (Cartridges/ EPROMs)	0
C7	Critical Field Problems	18

5.4 Following critical field problems of Telecom Circles attended by C-DOT during the 2nd quarter period (July-September 2013) were reviewed by the meeting:

- i. CM-XL/CM-L/AM Problem at Cuddapah (AP)- Solved
- ii. Instability of System/Observation & Crosstalk & One way speech Problem at Rameshwaram (Tamil Nadu) – solved
- iii. EDCM-XL/CM-L/AM & ISDN-PABX/PRI Problem at Devanahalli (Karnataka) – solved
- iv. CM-XL Noise problem & CM-XL Instability Problem at Chidambaram I (TN) – Solved
- v. Analysis for CCS#7 & Testing of NSC card/Crystal Swing Problem at Yelahanka (Karnataka)- Solved
- vi. Analysis for CCS#7 Problem at Yelahanka (Karnataka)- Solved
- vii. Analysis for CCS#7 Problem & Testing of NSC card/Crystal Swing Problem at Yelahanka (Karnataka) – solved
- viii. ED/BD/BC/TG related problem & ISDN-PABX/PRI Problem at Kolar (Karnataka) – solved
- ix. Analysis for CCS#7 Problem & Data Inconsistency/ED Corruption at Jayanagar (Karnataka) – Solved
- x. CM-XL Instability problem at Kolar (Karnataka) – Solved
- xi. CM Hardware problem at Sholapuram (Tamil Nadu) – Solved
- xii. IOP/SYSTEM Software problem at Bidar (Karnataka) – solved
- xiii. IOP/SYSTEM Software problem at Ranipet (Tamil Nadu) – solved
- xiv. SUM/ISDN problem at Mananthavadi (Kerala) – solved
- xv. IOP and peripherals related problem at Dharapuram (Tamilnadu) – solved
- xvi. CM Hardware problem at Bobbili (Andhra Pradesh) – solved
- xvii. Miscellaneous problem at Karaikudi (Tamil Nadu) - solved
- xviii. S/W Recoveries problem at Udumalpet (Tamil Nadu) - Solved.

5.5 C-DOT is requested to give proper attention to the problems reported by the Circles, especially the critical field problem, as they might affect the overall services to the BSNL customers.

6.0 Preventive Maintenance as per C-DOT MoU:

6.1 As per clause 1 (c) & 1(d) C-DOT has to visit at least one C-DOT Exchange in each Circle in a year for the purpose of preventive maintenance. After each PM visit, C-DOT is required to submit the visit report to concerned GM/CGM with a copy to NWO-CFA unit of Corporate office. Further, the Preventive Maintenance report must include the list of observations and suggestions for further improvement in performance of C-DOT Switches.

6.2 C-DOT was requested to incorporate following Check points in the activities done for Preventive Maintenance. C-DOT complied that specific CCR Check points have been incorporated in the report format of Preventive Maintenance of the Exchange:-

- Feed the Dial Tone in Time.
- Feed Proper Announcement.
- Check the various Call Processing Parameters.
- Check the Resource Allocation.
- Provide Adequate Trunk Circuits.
- Routine Testing of CM & BM Hardware.
- Data Check to Avoid No-answer.

- 6.3 C-DOT informed that Preventive Maintenance visit as per MoU guidelines has been completed in all the Telecom Circles for the FY 2013-14. The detail of PM visits completed by C-DOT is as tabulated below:

Sl. No.	Circle	Site Name	Period	Type
1	M.P.	Seoni	April 13	MAX-XL
2	Gujrat	Dholka	June 13	MAX-XL
3	Chhatisgarg	Jashpur	Sept 13	MAX-XL
4	Tamil Nadu	Kodaikanal	Sept 13	MAX-XL
5	Orissa	Paralakhemundi	Nov 13	MAX-XL
6	Panjab	Patiala	Nov 13	MAX-XL
7	Haryana	Jind	Nov 13	MAX-XL
8	Maharashtra	Shrivardhan	Dec 13	MAX-XL

- 6.4 C-DOT was requested to complete the PM visit as per MoU terms and conditions in the remaining Telecom Circles before the end of FY 2013-14. C-DOT assured to complete the task within the prescribed time frame.
- 6.5 C-DOT is requested to intimate the Circle nodal officer as well as the site personnel about their PM schedule in advance and tell the site to arrange the spare cards required for PM purpose, so that no difficulty is faced during the PM visits.
- 6.6 Further, C-DOT is requested to have a thorough check of Exchange CCR while visiting the site for PM purpose and also give appropriate suggestions for improving the CCR. C-DOT is advised to send the PM report along with suggestion for improvement to Circle nodal officer as well as NWO-CFA Cell of BSNL Corporate Office.

7.0 Problems/complaints reported by Circles:

- 7.1 Problems/complaints reported by Telecom Circles and the remarks of C-DOT are as tabulated below:

A. NORTH ZONE:

Old issues: NIL

New issues:

Sr. No.	CIRCLE	Description of Problem	Pending Since	Telephone no.	C-DOT Remarks
1	UP (WEST)	NIL	-	-	-
2	UTTR	NIL	-	-	-
3	RAJASTHAN	NIL	-	-	-
4	PUNJAB	CDOT Urban Estate, Phase-2, Patiala-SRF_COUNTER_OVERF LOW:- Problem of SRF_COUNTER_OVERF LOW in some of the BMs mainly one local BM	05.04.2013	Mr. Malkeet Singh 09417005644	A team will visit Patiala again after proper action plan & once they have arranged necessary cards for Duplex of the

		(ANRAX BM-5) and two RSUs(BM14 and BM 32)			BMs affected. C-DOT assured to resolve the matter by end of Jan-2014
5	HARYANA	NIL	-	-	-
6	J&K	NIL	-	-	-
7	HP	NIL	-	-	-
8	UP(EAST)	NIL	-	-	-

B. SOUTH ZONE:

Old issues: NIL

New issues:

Sr. No.	CIRCLE	Description of Problem	Pending Since	Telephone no.	C-DOT Remarks
1	KERALA	NIL			
2	KARNATAKA	NIL			
3	TAMILNADU	NIL			
4	AP	NIL			
5	CHENNAI TD	NIL			

C. WEST ZONE:

Old issues: NIL

New issues:

Sr. No.	CIRCLE	Description of Problem	Pending Since	Telephone no. of the concerned BSNL Person	C-DOT Remarks
1	MH	NIL			
2	MP	NIL			
3	GUJRAT	NIL			
4	CHTTR	NIL			

D. EAST ZONE:-

Old issues:-

Sr. No	CIRCLE	Description of Problem	Pending Since	Telephone no.	C-DOT Remarks
1.	ORISSA	1. Link Set Problem:- The POI link sets of Phulbani MBM were fluctuating frequently.	-	09437361404	3. C-DOT informed that the problem has been resolved during their visit from 24.05.2013 to 27.05.2013. SDE (Indoor), Phulbani confirmed the same. Matter stand closed.

New Issues:

Sr. No	CIRCLE	Description of Problem	Pending Since	Telephone no.	C-DOT Remarks
1	A&N	NIL	-	-	-
2	WB	NIL	-	-	-
3	NE-I	NIL	-	-	-
4	NE-II	NIL	-	-	-
5	JHKD	NIL	-	-	-
6	ASSAM	NIL	-	-	-
7	BIHAR	NIL	-	-	-
8	ORISSA	Load pass problem in one RBM at C-DOT MBM Sambalpur:- Load pass occurs in one RBM (BM-30) of Sambalpur C-DOT MBM for 5 to 6 times in 24 hours giving reason Non-Reconfig-hw was reported to C-DOT on 09.09.2013 through C-DOT helpline portal.	09.09.2013	09437965400	Site was visited from 25-12-13 to 30-12-13 & exercise done on this BM to stabilise. Now loading happening during night time & less frequent. TSU could not be made duplex as ETS card still not available. Copy-1 PCM cables were assembled. Exchange was asked to arrange ETS card & make the TSU Duplex. Further, C-DOT assured to resolve the problem by the end of January -2014

Encl. as above



(Ajai Chandra)

Dy. General Manager (HQ)
(Tel. No. 011-23516108)

Copy to:

1. All CGMs Telecom Circles/Distt.
2. GM (NWO)-CFA, BSNL Corporate Office, New Delhi
3. ED, C-DOT, New Delhi
4. Addl. GM, RCES Chennai/ Addl. GM, RMC, Pune/ DGM, RCES, Kolkata
5. All the participants.

List of Participants

NCNGN Circle, New Delhi

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C-DOT, New Delhi

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